Promoting Cross-border Paperless Trade in Viet Nam in the New Context

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Over the past years, Viet Nam has deepened efforts to modernize customs operations and trade facilitation practices. As digital transformation in trade progressed during the COVID-19 pandemic, Viet Nam also actively considered the roles and benefits of cross-border paperless trade. The speaker argues that the benefits of cross-border paperless trade are several folds: (i) improved operational efficiency in trade and smaller costs; (ii) improved visibility of trade flows; (iii) enhanced competitive advantage in trade; (iv) induced improvements in other areas that support effective trade liberalization; and (v) innovation of digital government and digital society. However, to realize the benefits, Viet Nam needs to simultaneously improve legal and technical readiness for cross-border paperless trade. The author then elaborates on the key areas that need reforms for promoting cross-border paperless trade.